

TERMS AND CONDITIONS

TEACHPTY

Please read the Terms and Conditions of TeachPTY carefully before submitting your online booking form. By clicking on the box besides the words 'I have read and agree to the TeachPTY legal terms and conditions' in the online booking application form, you agree to the following terms and conditions without any exemption.

Travel

The volunteer is solely responsible for arranging and paying for their own travel, specifically including all airfares. It is the responsibility of the volunteer to carry all necessary documents when traveling abroad. While TeachPTY may advise the volunteer on required travel documentation, TeachPTY is not responsible for any supporting documents necessary for the volunteer's travel needs or other purposes. Volunteers are responsible for ensuring their travel documents are up to date and valid for travel. The volunteer must comply with the immigration and customs laws of the Republic of Panama.

Insurance

TeachPTY does not provide the volunteer with insurance of any kind. International Travel insurance is mandatory for each volunteer, and the volunteer will purchase this prior to departing on the trip. The volunteer is solely responsible for evaluating and determining the type, extent and levels of any insurance coverage they need or desire for their planned volunteer travel period. This must cover their entire travel period and any event.

Refund Policy

Compared to similar companies that provide comparable comprehensive volunteer service opportunities, TeachPTY's program fees are significantly less than the fees charged by other such companies and volunteers are encouraged to compare TeachPTY's fees to the fees charged by other similar companies. As a consequence, TeachPTY's is therefore unable to provide and does not provide a total or partial refund policy.

Program Fees

Details of the program fees are set out on the TeachPTY website and any fee revisions will be made public via that platform.

You have to pay a reservation fee – which is 20% of the total amount – within 1 week after you have been accepted. The reservation fee ought to be paid via online transfer. When making the reservation, an invoice containing instructions on how to complete your payment will be sent to you via email, after which your reservation will be confirmed.

Online payment fee (an international money transfer fee) is 5% and will be added to the reservation fee.

Most common credit cards are accepted for the online payment, and you will get a confirmation when the payment has been received.

Please note that the reservation fee is non-refundable in case you decide to cancel your stay.

As for the remaining amount (80% of the payment), you pay it one month before your starting date. The payment can be made also via online transfer.

If a volunteer decides to leave their placement for any reason prior to the date specified, no refunds can be made.

Personal Risks

The volunteer acknowledges and accepts the responsibilities and risks associated with their choice to travel to, temporarily reside in, and provide volunteer services in a foreign country. Such travel and volunteer work can be hazardous and involves a certain degree of risk, inherently dangerous activities and personal perils to the volunteer, both foreseen and unforeseen, all of which are fully accepted by and solely assumed by the volunteer.

Therefore, TeachPTY including any and all of its employees, managers, directors, shareholders, host families and independent local teams are not liable, to the maximum extent of the law, for any loss or harm the volunteer or associates may suffer, including but not limited to loss caused directly or indirectly by:

- Personal injury;
- Emotional injury;
- Death;
- Illness or disease;
- Damage to or loss of property;
- Natural disasters;
- Hostage situations; or
- War or terrorism.

Indemnity

The volunteer agrees to indemnify TeachPTY and the independent local team against any and all liability which TeachPTY or the independent local team incurs arising directly or indirectly out of, or in connection (in any way) with, the volunteer's travel to, living in and providing services in the volunteer's nominated country.

Drug, Alcohol Use and Misconduct

The volunteer must abide by the rules put in place by the independent local team, volunteer placement institution, in regards to alcohol consumption. Drug use (unless prescribed by a doctor) is strictly prohibited and will result in instant dismissal from the program with no refund. Any violation to the code of conduct, the volunteer can be liable to be expelled of the program without any refund.

Miscellaneous

The volunteer agrees to comply with the independent local team's code of conduct and waiver.

TeachPTY reserves the right to notify the emergency contact appointed by the volunteer in the event that the volunteer is dismissed from the program, and in other circumstances deemed appropriate by TeachPTY.

TeachPTY reserves the right to use feedback and images provided or shared by volunteers for marketing and promotion purposes.

TeachPTY provides a service connecting volunteers to the independent local team. You agree that TeachPTY is not liable for any actions or omissions of the independent local team.

To the full extent permissible at law, all representations, terms, warranties, guarantees, or conditions whether implied by statute, common law or custom of the trade or otherwise, including, but not limited to, implied warranties and guarantees, are excluded.

Notwithstanding anything else contained in any agreement, the liability of TeachPTY to the volunteer shall not in aggregate exceed the amount of the registration fee paid by the volunteer.

This website is presented solely for the purpose of promoting TeachPTY services and those of the independent local team. This site is controlled and operated by TeachPTY from its offices in Panama.

TeachPTY reserves the right to change these Terms and Conditions or the services it offers from time to time.

TeachPTY reserves the right to refuse acceptance to any application.

The volunteer certifies that all information provided to TeachPTY relating to their personal background, qualifications, experience, medical history, and current state of health is accurate and truthful, and that no information relating to the aforementioned areas is withheld. TeachPTY and the independent local team reserve the right to remove a volunteer from their program, without refund or compensation, if it becomes apparent that untruthful or inaccurate information is submitted in their application form or provided through communications with TeachPTY staff, or if relevant information is withheld, or for any other reason by giving notice to the volunteer.

All dates and times referred to in these terms and conditions are based on Panama Standard Time.

Force Majeure

TeachPTY has no liability for any lack of performance, unavailability or failure of the services or its website, or for any failure of TeachPTY to comply with these terms and conditions, where the same arises from any cause reasonably beyond the control of TeachPTY.

Laws

This terms and conditions are binding by the laws of the Republic of Panama.